

# 321

## Route Guide & Hazard Awareness

**NEW CROSS GATE - LEWISHAM - LEE GREEN - ELTHAM  
NEW ELTHAM - SIDCUP - FOOTS CRAY (TESCO)**



Photo | Mark Colegate

# THINGS TO REMEMBER

MAKE NOTES ALONG THE WAY!

## CHANGEOVER | PLEASE CHECK THE DUTY CARD

Changeovers and meal reliefs as time card. Check details carefully.

Always communicate in advance with iBus if you are late for any reason.

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+5:00

NO MORE THAN 5 MINS LATE IF POSSIBLE



-2:00

NO MORE THAN 2 MINS EARLY AT ANYTIME

**Route 321 (night service only) is a low frequency route.** In terms of our performance, it is very important that you are no more than 2 minutes early at any time and when possible, no more than 5 minutes late.

**IMPORTANT:** Please do your utmost to keep your bus within this 7 minute window unless prevented by traffic or other circumstances beyond your control. A few seconds make a big difference to our performance.

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# LIGHT RUN MAP

## NEW CROSS GATE TO LEWISHAM

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# ROUTE 321 MAP

LEWISHAM TO YORKSHIRE GREY ROUNDABOUT

THIS GUIDE IS  
DESIGNED TO  
ASSIST YOU ON  
**ROUTE 321.**  
ENJOY!

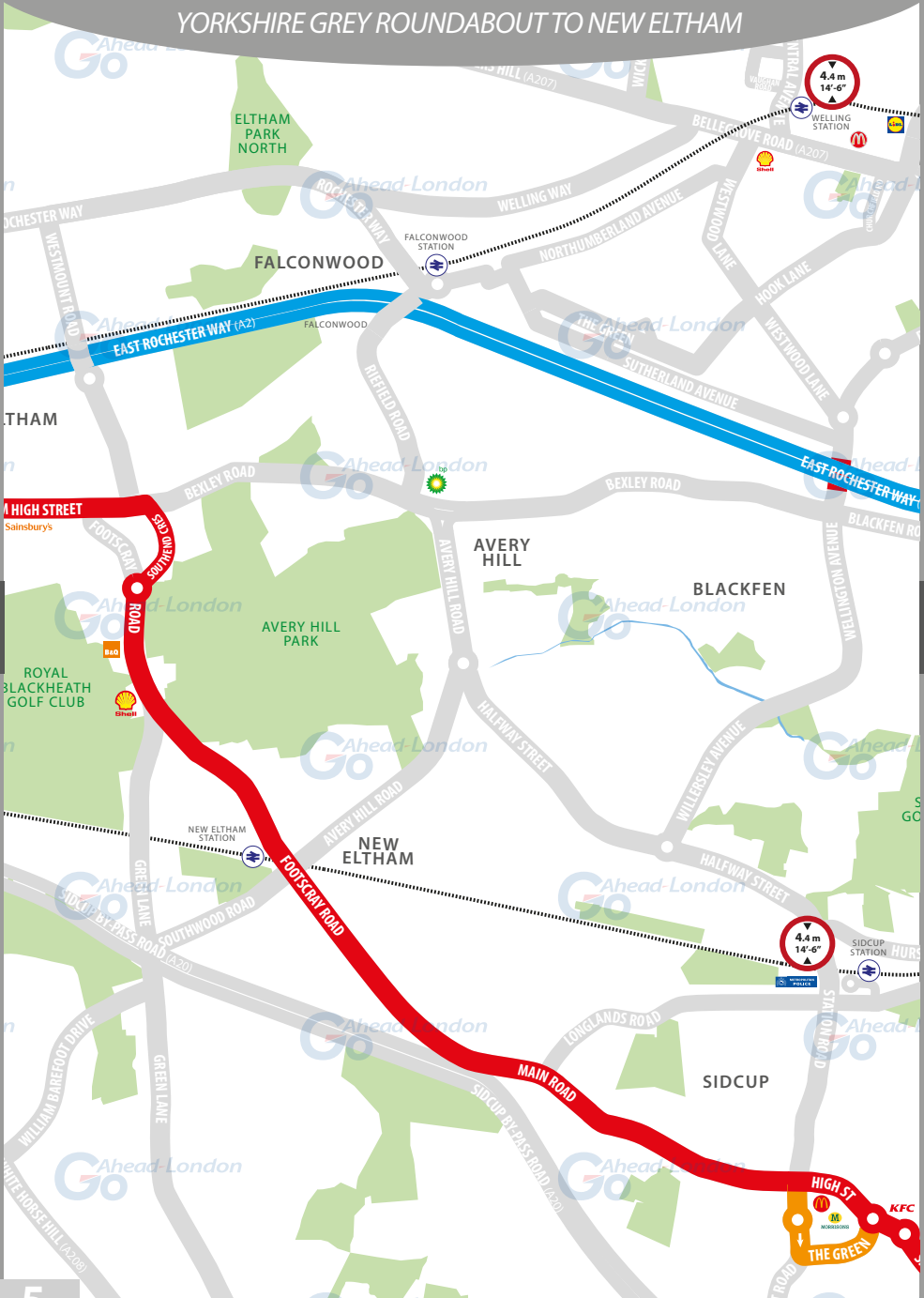


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# ROUTE 321 MAP

YORKSHIRE GREY ROUNDABOUT TO NEW ELTHAM

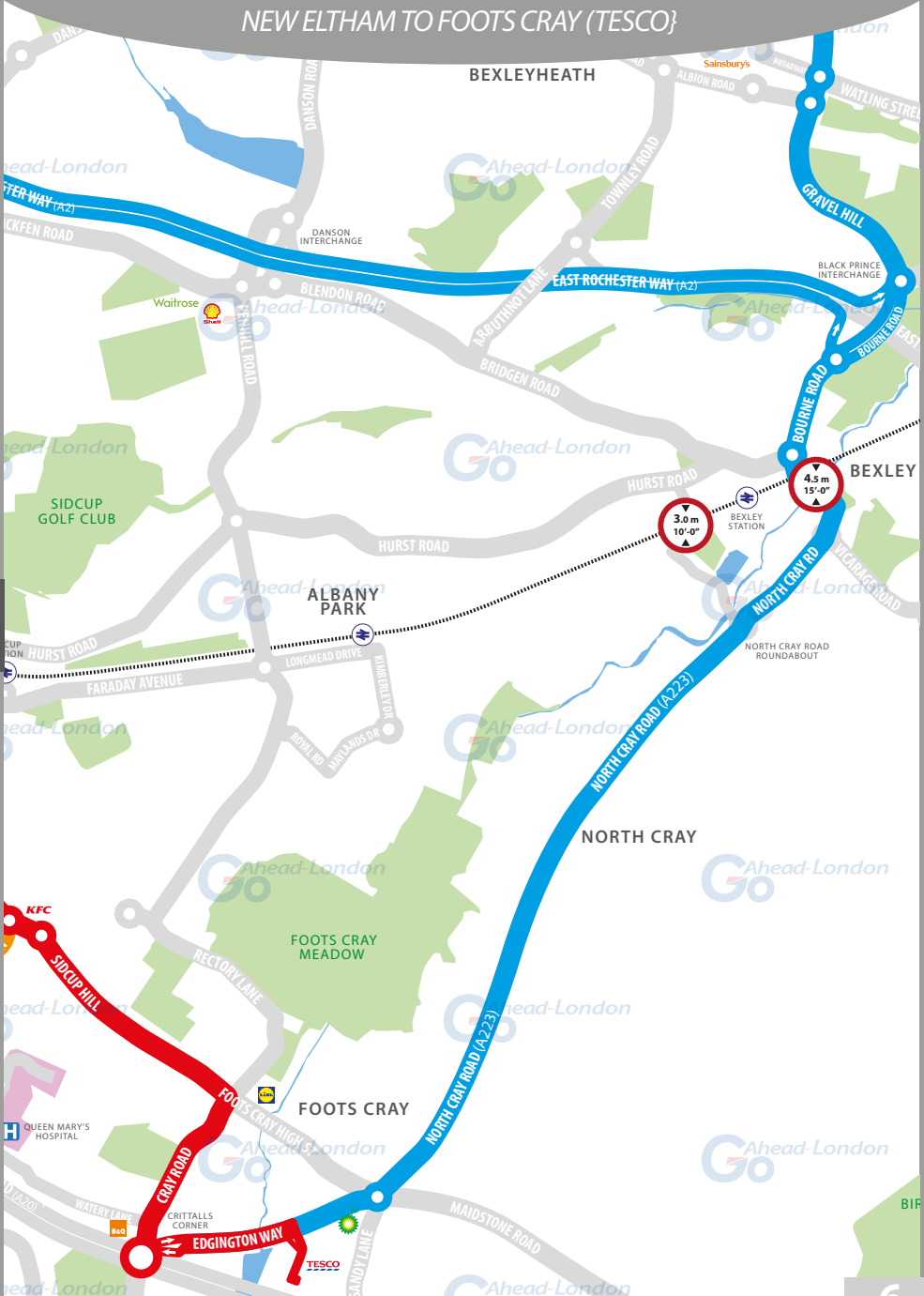


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# ROUTE 321 MAP

NEW ELTHAM TO FOOTS CRAY (TESCO)



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# RUNNING LIGHT

RUNNING OUT OF SERVICE

**IMPORTANT**  
LOG OFF IBUS  
IMMEDIATELY  
IF RUNNING  
LIGHT

## TO NEW CROSS SAINSBURY'S:

- From Bexleyheath garage, turn left onto Erith Road **A220**
- At roundabout, continue ahead onto Gravel Hill **A220**
- At roundabout, continue ahead onto Bourne Road **A220**
- At roundabout, take 2nd exit onto Southwold Road **A220**
- Use slip road to enter onto East Rochester Way **A2** (*Black Prince Interchange*)
- Continue onto Rochester Way Relief Road **A2** (*London bound*)
- Continue onto Blackwall Tunnel Southern Approach **A2**
- Take exit for Sun-in-the-Sands roundabout
- At Sun-in-the-Sands roundabout, take 1st exit onto Shooters Hill Road **A2**
- At Prince Charles roundabout, take 2nd exit onto Shooters Hill Road **A2**
- Continue ahead onto Blackheath Hill **A2**
- At traffic light, continue ahead onto Blackheath Road **A2**
- At traffic light, continue ahead onto Deptford Bridge **A2**
- Continue ahead onto Deptford Broadway and onto New Cross Road **A2**
- At traffic light, follow the road left onto Amersham Road (*one-way system*)
- Follow the road right onto Parkfield Road (*one-way system*)
- At traffic light, follow the road right onto Lewisham Way (*one-way system*) **A20**
- Follow road left onto New Cross Road **A2**
- At traffic light, turn right onto Sainsbury's Access Road to **stand**

## TO FOOTS CRAY TESCO:

- From Bexleyheath garage, turn left onto Erith Road **A220**
- At roundabout, continue ahead onto Gravel Hill **A220**
- At roundabout, continue ahead onto Bourne Road **A220**
- At roundabout, take 1st exit onto Bourne Road **A220**
- At roundabout, take 1st exit onto Bexley High St (*under railway bridge*) **A220**
- Continue ahead onto North Cray Road **A223**
- At roundabout, take 2nd exit onto North Cray Road **A223**
- At roundabout, take 1st exit onto North Cray Road **A223**
- At roundabout, take 3rd exit onto Edgington Way **A223**
- Turn left onto Foots Cray Tesco Access Road
- Circle road at the end to **stand**



# RUNNING LIGHT

RUNNING OUT OF SERVICE

**IMPORTANT**  
LOG OFF IBUS  
IMMEDIATELY  
IF RUNNING  
LIGHT

## FROM NEW CROSS SAINSBURY'S:

- At **stand**, continue ahead on Sainsbury's Access Road
- At roundabout, take 2nd exit onto Sainsbury's Access Road to exit
- At junction of New Cross Road, turn left onto New Cross Road **A2**
- Continue ahead onto New Cross Road (*one-way system*) **A2**
- Continue ahead onto New Cross Road **A2**
- Continue ahead onto Deptford Broadway and onto Deptford Bridge **A2**
- At traffic light, continue ahead onto Blackheath Road **A2**
- Continue ahead onto Blackheath Hill **A2**
- Continue ahead onto Shooters Hill Road **A2**
- At Prince Charles roundabout, take 2nd exit onto Shooters Hill Road **A2**
- At Sun-in-the-Sands roundabout, take 3rd exit onto Approach Road **A2**
- Continue onto Blackwall Tunnel Southern Approach **A2**
- Continue onto Rochester Way Relief Road **A2** (*Kent bound*)
- Take slip road and exit onto Bourne Road (*Black Prince Interchange*) **A220**
- At roundabout, take 1st exit onto Gravel Hill **A220**
- At 2nd roundabout, take 2nd exit onto Gravel Hill **A220**
- At traffic light, continue onto Erith Road and **Bexleyheath garage**

## FROM FOOTS CRAY TESCO:

- At **stand**, continue ahead on Foots Cray Tesco Access Road
- At junction, turn left onto Edgington Way **A223**
- From Edgington Way, bear right towards Crytalls Corner roundabout
- At Crittalls Corner roundabout, take 4th exit onto Edgington Way **A223**
- At roundabout, take 2nd exit onto North Cray Road **A223**
- At roundabout, take 2nd exit onto North Cray Road **A223**
- At roundabout, take 1st exit onto North Cray Road **A223**
- Continue ahead onto Bexley High Street (*under railway bridge*) **A20**
- At roundabout, take 2nd exit onto Bourne Road **A223**
- At roundabout, take 2nd exit onto Bourne Road **A220**
- At roundabout, take 2nd exit onto Gravel Hill **A220**
- At 2nd roundabout, take 2nd exit onto Gravel Hill **A220**
- At traffic light, continue onto Erith Road and **Bexleyheath garage**

# ROUTE DIRECTIONS

RUNNING IN SERVICE

NEVER  
DIVERT OFF  
LINE-OF-ROUTE  
UNLESS ADVISED  
BY IBUS

## TO FOOTS CRAY TESCO:

- At **stand**, continue ahead on Sainsbury's Access Road
- At roundabout, take 2nd exit onto Sainsbury's Access Road to exit
- At junction of New Cross Road, turn left onto New Cross Road **A2**
- Continue ahead onto New Cross Road (*one-way system*) **A2**
- Turn right onto Amersham Road (*one-way system*)
- Keep left and continue ahead on Amersham Road
- At traffic light, turn left onto Lewisham Way **A20**
- Continue ahead onto Loampit Hill **A20**
- Continue ahead onto Loampit Vale (*under railway bridge*) **A20**
- Continue ahead onto Rennell Street (*under railway bridge*) **A20**
- Follow road right onto Rennell Street **A20**
- At traffic light, turn left onto Rennell Street **A20**
- At traffic light, turn right onto Lewisham High Street **A20**
- At traffic light, continue ahead onto Lee High Road **A20**
- At traffic light, continue ahead onto Eltham Road (*Sainsbury's on the right*) **A20**
- At traffic light, continue ahead onto Eltham Road (*Texaco on the right*) **A210**
- At Yorkshire Grey roundabout, take 2nd exit onto Eltham Hill **A210**
- At traffic light, continue ahead onto Eltham High Street **A210**
- Turn right onto Southend Crescent
- At roundabout, take 1st exit onto Footscray Road **A211**
- Continue ahead on Footscray Road (*past New Eltham station*) **A211**
- Continue ahead onto Main Road (*past Sidcup By-Pass on the right*) **A211**
- At traffic light, continue ahead onto High Street (*Barclay's Bank on the left*) **A211**
- At roundabout, take 1st exit onto High Street **A211**
- At 2nd roundabout, take 2nd exit onto Sidcup Hill **A211**
- At traffic light, turn right onto Cray Road **A224**
- At Crittalls Corner Roundabout, take 1st exit onto Edgington Way **A223**
- Turn right onto Foots Cray Tesco Access Road
- Circle road at the end to **stand**

# ROUTE DIRECTIONS

RUNNING IN SERVICE

IMPORTANT  
PLEASE ENSURE  
YOU USE YOUR  
**RIBAS KEY ON**  
EVERY TRIP

## TO NEW CROSS SAINSBURY'S:

- At **stand**, continue ahead on Foots Cray Tesco Access Road
- At junction, turn left onto Edgington Way **A223**
- From Edgington Way, bear right towards Crytalls Corner roundabout
- At Crittalls Corner roundabout, take 3rd exit onto Cray Road **A224**
- At traffic light, turn left onto Sidcup Hill **A211**
- At roundabout, take 1st exit onto High Street **A211**
- At 2nd roundabout, take 2nd exit onto High Street **A211**
- At traffic light, continue ahead onto Main Road **A211**
- Continue ahead onto Footscray Road (*past Sidcup By-Pass on the left*) **A211**
- Continue ahead on Footscray Road (*past New Eltham station*) **A211**
- At roundabout, take 2nd exit onto Southend Crescent
- At junction, turn left onto Eltham High Street **A210**
- At traffic light, continue ahead onto Eltham Hill **A210**
- At Yorkshire Grey roundabout, take 3rd exit onto Eltham Road **A210**
- At traffic light, continue ahead onto Eltham Road (*Texaco on the left*) **A20**
- At traffic light, continue ahead onto Lee High Road (*Sainsbury's on the left*) **A20**
- At traffic light, continue ahead onto Lewisham High Street **A20**
- Turn left onto Station Road (*Lewisham Station*)
- Turn right onto Rennell Street (*under railway bridge*) **A20**
- Continue ahead onto Loampit Vale (*under railway bridge*) **A20**
- Continue ahead onto Loampit Hill **A20**
- Continue ahead onto Lewisham Way **A20**
- Continue ahead onto Lewisham Way (*one-way system*) **A20**
- Follow road left onto New Cross Road **A2**
- At traffic light, turn right onto Sainsbury's Access Road to **stand**

# NEW CROSS GATE

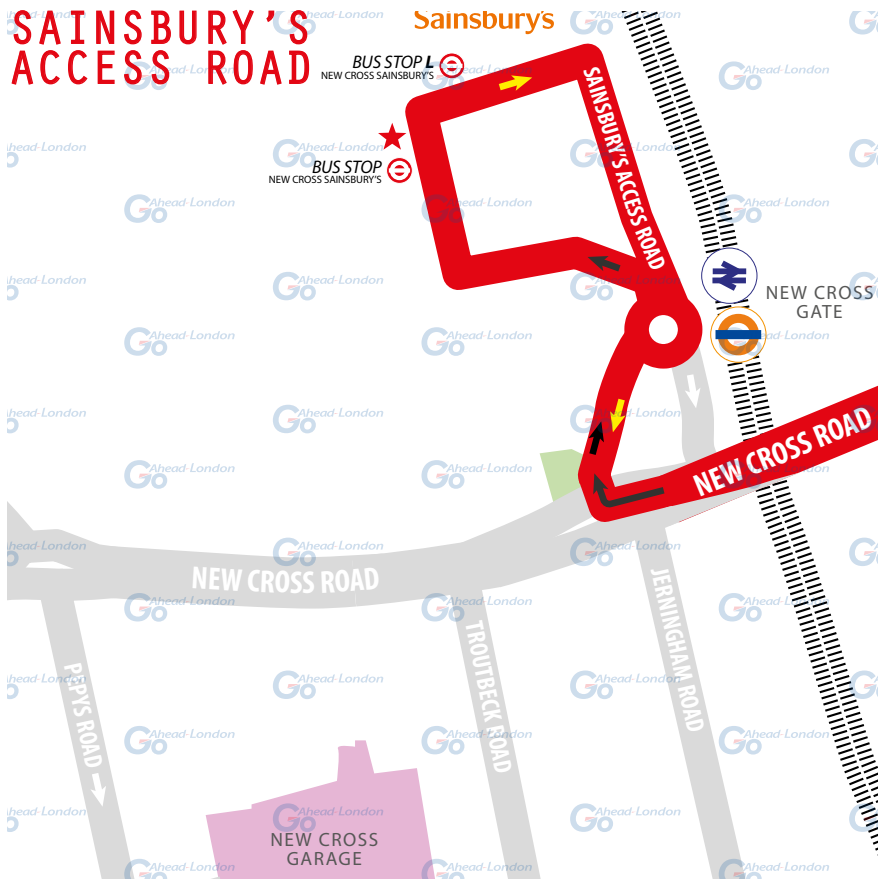
TERMINUS POINT

SWITCH THE  
ENGINE OFF  
WHILST AT THE  
STAND

**From Foots Cray.** Proceed from Sainsburys Access Road direct to stand. Set down on Sainsburys Access Road at **BUS STOP NEW CROSS SAINSBURY'S**.

**Towards Foots Cray.** Depart to Sainsburys Access Road. Pick up on Sainsburys Access Road at **BUS STOP L**.

Private stand in the north-western corner of the Sainsbury's car park.  
**Blind display:** **NEW CROSS GATE**.



# NEW CROSS

TURNING POINT

**TURNING POINT ONLY.**  
BUSES MUST NOT STAND.

**From Foots Cray.** Proceed from Lewisham Way.  
Set down on Lewisham Way at **BUS STOP X.**

**Towards Foots Cray.** Depart to New Cross Road.  
Pick up on New Cross Road at **BUS STOP T.**

Turning point only - buses must not stand. **Blind display:** **NEW CROSS.**



# LEWISHAM

CURTAILMENT POINT

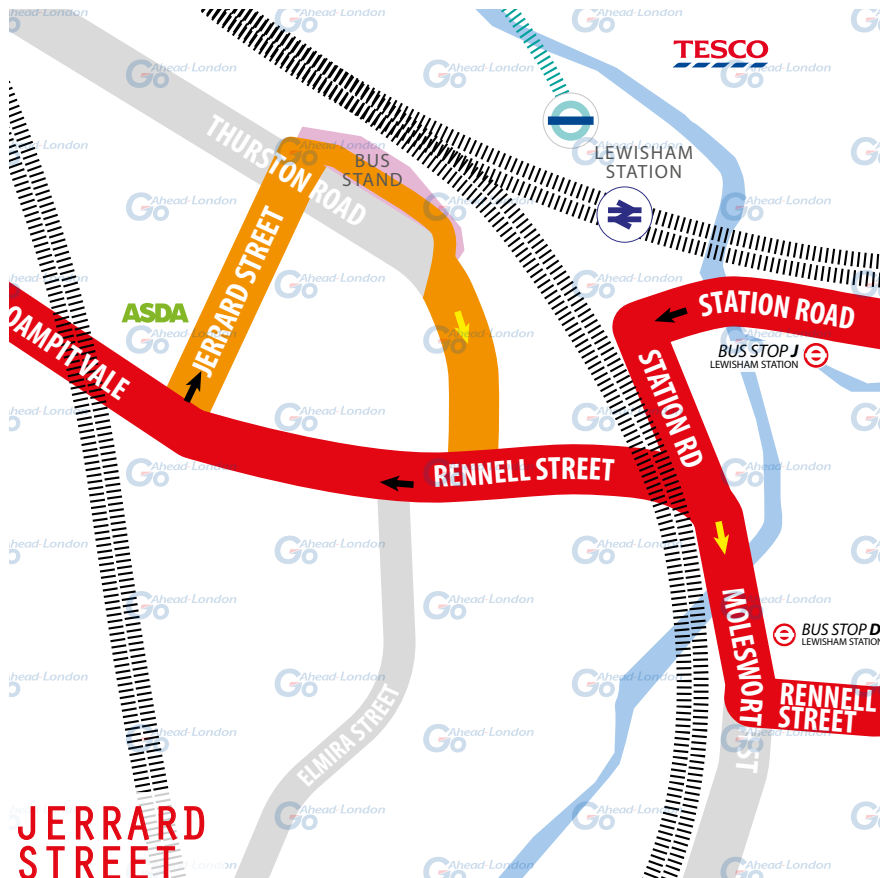
PLEASE CHECK  
TRIP NUMBER  
ON ETM BEFORE  
DEPARTING

**From Foots Cray.** Proceed from Station Road via Loampit Vale and Jerrard Street to stand. Set down on Station Road at **BUS STOP J**.

**Towards Foots Cray.** Depart via Jerrard Street, Thurston Road and Loampit Vale to Molesworth Street. Pick up on Molesworth Street at **BUS STOP D**.

Public stand on east side of Jerrard Street in 2 portions.

**Blind display:** **LEWISHAM STATION.**



# ELTHAM GREEN

TURNING POINT

**TURNING POINT ONLY.**  
BUSES MUST NOT STAND.

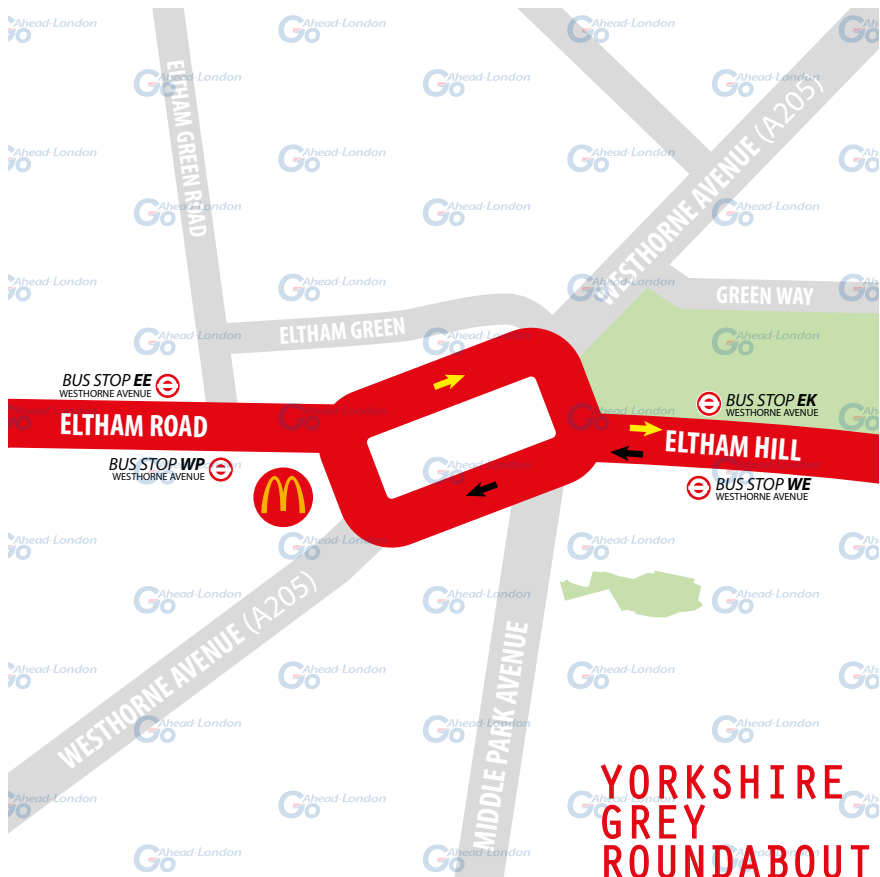
**From Foots Cray.** Proceed from Eltham Hill via Yorkshire Grey Roundabout. Set down on Eltham Hill at **BUS STOP WE**.

**Towards Foots Cray.** Depart to Eltham Hill. Pick up on Eltham Hill at **BUS STOP EK**.

**From New Cross.** Proceed from Eltham Road via Yorkshire Grey Roundabout. Set down on Eltham Road at **BUS STOP EE**.

**Towards New Cross.** Depart to Eltham Road. Pick up on Eltham Rd at **BUS STOP WP**.

Turning point only - buses must not stand. **Blind display: ELTHAM GREEN.**







# ELTHAM HIGH STREET

CURTAILMENT POINT

PLEASE **CHECK**  
**TRIP NUMBER**  
ON ETM BEFORE  
DEPARTING

**From New Cross.** Proceed from Eltham High Street direct to stand.

Set down on Eltham High Street at **BUS STOP Q**.

**Towards New Cross.** Depart to Eltham High Street, Southend Crescent and Footscray Road to Southend Crescent.

Pick up on Southend Crescent at **BUS STOP FH**.

Public stand for 3 buses on north side of Eltham High Street opposite Marlowe Gardens. **Blind display:** **ELTHAM HIGH STREET**.



**SOUTHEND  
CRESCENT**

# SIDCUP

## TURNING POINT

**TURNING POINT ONLY.**  
BUSES MUST NOT STAND.

**From New Cross.** Proceed from Main Road via Elm Road, The Green and Church Road. Set down on Main Road at **BUS STOP P.**

**Towards New Cross.** Depart to Sidcup High Street.  
Pick up on Sidcup High Street at **BUS STOP U.**

Turning point only - buses must not stand. **Blind display:** *SIDCUP, POLICE STATION.*



**POLICE STATION**

# FOOTS CRAY

CURTAILMENT POINT

SWITCH THE  
ENGINE OFF  
WHILST AT THE  
STAND

**From New Cross.** Proceed from Cray Road to Cray Road.  
Set down on Cray Rd at **BUS STOP FR.**

**Towards New Cross.** Depart to Cray Road via Crittalls Corner  
(circling) and Cray Road to stand. Pick up on Cray Road at **BUS STOP FT.**

Public stand for two buses on west side of Cray Road near bus stop ST.

**Blind display:** **FOOTS CRAY.**



# FOOTS CRAY

TERMINUS POINT

SWITCH THE  
ENGINE OFF  
WHILST AT THE  
STAND

**From New Cross.** Proceed from Foots Cray Tesco direct to stand.  
Set down on Foots Cray Tesco at **BUS STOP FY.**

**Towards New Cross.** Depart to Foots Cray Tesco.  
Pick up on Foots Cray Tesco at **BUS STOP FY.**

Private stand for 2 buses on west side of service road between petrol station and turning circle commencing opposite wooden-gated entrance to Tesco private vehicle parking area. **Blind display:** **FOOTS CRAY, TESCO.**



# LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



## **PEDESTRIANS | NEW CROSS SAINSBURY'S**

Under no circumstances is Dream's car park to be used to turn the bus around. At all times continue to the correct terminus in Sainsbury's. Be aware of shoppers. Speed limit for buses within car park is 5 mph.

## **ROAD NARROWS | NEW CROSS GATE STATION**

Road narrows from two lane into one. Narrow lanes. Also, school children in area. Large volumes of traffic and people build up in this area coming in and out of station, and waiting at bus stops on narrow pavement. Maintain vigilance and proceed with caution.

## **VOLUME OF PEDESTRIANS | VENUE NIGHTCLUB**

Volume of traffic and people. Parking bays cause road to narrow at certain times. Large volume of traffic and people build up in this area on weekend nights. Maintain vigilance and proceed with caution.

## **VOLUME OF PEDESTRIANS | GOLDSMITHS COLLEGE**

Be aware of large numbers of students at all times. Maintain vigilance and proceed with caution.

## **VOLUME OF PEDESTRIANS | LEWISHAM COLLEGE**

Be aware of large numbers of students at all times. Maintain vigilance and proceed with caution.

## **VOLUME OF PEDESTRIANS | LEWISHAM BUS STATION**

Be aware of large numbers of pedestrians at all times. Maintain vigilance and proceed with caution. Road narrows (southbound). Look out for vehicles on your o/s when merging.

## **BUSY PEDESTRIAN AREA | STATION ROAD DLR STN**

Busy pedestrian crossing. Buses on alighting stop blocking view of oncoming buses from pedestrians waiting to cross. Parked buses also block view of the crossing from approaching buses. If buses are on the alighting stop, exercise extreme caution when approaching the crossing and keep your speed right down. Never try to beat the pedestrian crossing lights. There is a cycle bay in front of the crossing. Never stop in the cycle bay. Do not use the alighting bays as a stand, they are for passengers to alight only.

# LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



## **MERGING LANES | LEE HIGH ROAD**

Volume of pedestrians. Bus lane ends and two lane merge into one. Heavy parking. Proceed with care and caution particularly at weekends due to heavy pedestrian movement.

## **VOLUME OF VEHICLES | YORKSHIRE GREY ROUNDABOUT**

Cycle lane emerges after bus stop. Apply extra care and caution due to heavy pedestrian movement.

## **PARKED VEHICLES | FOOTS CRAY ROAD**

Cars parked on both sides of the road make it difficult for traffic to pass. Proceed with caution and plan ahead to allow other vehicles through if necessary.

## **VOLUME OF PEDESTRIANS | FOOTS CRAY ROAD**

Proceed with extra care and caution due to heavy pedestrian movement.

## **NARROW ROAD | SIDCUP HILL**

Parked vehicles narrow this road during shopping hours. Parked delivery lorries. Proceed with extra care and caution.

## **DELIVERY LORRIES | TESCO ACCESS ROAD**

Delivery lorries park in the turn point to make deliveries. The turn cannot always be made in one manoeuvre. Take care when reversing if a 3 point turn is required and be aware of shoppers.

## **SCHOOL CHILDREN | SCHOOLS EN ROUTE**

Haberdashers' Aske's Hatcham College (Jerningham Road Site), Goldsmiths College, Lambeth College, Harris Academy Greenwich, Eltham Hill School, St Thomas More R C Comprehensive School, Kemnal Technology College.

# AT THE GARAGE

## GARAGE AND GENERAL SAFETY INFORMATION

BE VISIBLE  
**WEAR YOUR  
HI-VIS** WITHIN  
THE GARAGE

GO SLOW!  
MANDATORY  
**SPEED OF 5 MPH**  
WITHIN THE  
GARAGE

BE NOTICED  
**HEADLIGHTS**  
ON AT ALL TIMES  
IN THE GARAGE

STICK TO  
DESIGNATED  
PATHS AND  
WALKWAYS

NO EXCUSES  
PLEASE ABIDE BY  
THE RULES. IT'S  
**MANDATORY!**

BE AWARE.  
REPORT ALL  
**HAZARDS**  
IMMEDIATELY

REMEMBER  
**LOOK OUT  
FOR CYCLISTS**  
DRIVE SLOWLY

PARK FERRY  
VEHICLES WITHIN  
DESIGNATED  
AREAS

**USE THE  
HORN** WHEN  
APPROACHING  
CORNERS &  
REVERSING

HYBRID BUSES  
ARE SILENT. BE  
**EXTRA CAUTIOUS**  
WHILST ON THE  
MOVE!

FUEL, OIL &  
COOLANT SPILLS  
CAN MAKE THE  
SURFACE SLIPPERY  
**BE AWARE**

FAMILIARISE  
YOURSELF WITH  
THE GARAGE  
**SAFETY CODE**

THINK FIRST AND



# OTHER INFORMATION

## CODES AND EMERGENCY RADIO PROCEDURES

REMAIN CALM:  
GIVE ACCURATE  
INFORMATION.  
WE'RE HERE  
TO ASSIST!

### ROUTE 321 | CURTAILMENT ABBREVIATIONS:

<b>NXS</b>	New Cross Gate	<b>NXM</b>	Marquis of Granby
<b>LJS</b>	Lewisham, Jerrard Street	<b>EGN</b>	Eltham Green
<b>ESTN</b>	Eltham Station	<b>EHS</b>	Eltham High Street
<b>SPS</b>	Sidcup Police Station	<b>CC</b>	Crittalls Corner
<b>FCT</b>	Foots Cray (Tesco)		

### FACILITIES | THROUGHOUT THE ROUTE

- **New Cross, Sainsbury's.** Operational during retail hours.
- **Sidcup, Tesco.** 24 hour TfL facility.

*If you urgently need to use the following interim facility, please inform iBus first.*

### CODE RED | EMERGENCY RADIO PROCEDURE

If you require the Emergency Services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact CentreComm using the radio's Code Red facility. To call CentreComm, **hold down the Code Red button on your vehicle's radio for at least 3 seconds** until you hear a ringing tone to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. **You should not use the radio whilst the vehicle is in motion.**

CODE  
GREEN

Call your garage for non-emergency, mechanical defects, help or advise

CODE  
BLUE

Call CentreComm for non-emergency, incident reporting or diversions

CODE  
RED

Call CentreComm for emergency services, passenger injury or assault









*We're here to assist. If you are unsure at any point, contact your Controller via the radio system or by telephoning iBus:*

**020 7819 5221 /  
020 7819 5828 (SW)**

Lost property for the public  
**020 7064 5640**

Front desk allocations  
**020 7064 5642**

BX Engineers  
**020 7064 5660**

DO NOT GIVE OUT ANY OF OUR NUMBERS TO THE PUBLIC  
APART FROM THE LOST PROPERTY NUMBER.

Emergencies  
**999 or 112**

Metropolitan Police  
**020 7230 3591**

[www.goaheadlondon.com](http://www.goaheadlondon.com)

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AUG  
2021

**BEXLEYHEATH**  
GARAGE

**321**

**Go**Ahead-London